



Hannah Z.
Middlebury, VT
👥 251 friends
📝 2 reviews
📷 6 photos

★ ★ ☆ ☆ ☆ 7/7/2018

We had made an appointment 10 days early for four people to kick off our vacation week. when we got there there was three employees and they had scheduled five appointments at 11:30 for manicures and pedicures it was the quickest pedicure I had ever received and my mother was still in her pedicure chair two hours later. they did not push back my cuticles and within less than a week my shellac manicure has already started peeling I would not recommend this place to anyone.



Comment from Holly D. of Kre8tive Nails & Spa
Business Owner

8/17/2018 • Hello Hannah. We're so sorry to hear you were disappointed with the services you received from us. It's very important to us that we work our hardest to make all of our customers happy, and we regret we did not meet your standards.

We hope to have the chance to talk to you about these problems and to rectify them. Would you please call us at (802) 870-7243 so we can discuss these issues and see if there is any way we may rectify them? It would be our pleasure to hear from you.

We look forward to talking to you soon.

Sincerely,

Kre8tive Nails & Spa

